



## **Denver Fire Department Federal Credit Union**

*Serving Professional Firefighters and their families since 1938*

2201 Federal Blvd. Denver, CO 80211

(303) 228-5300 Fax (303) 228-5333

www.DFDFCU.com

### **Credit Card Fraud and Dispute Information**

Once you notice fraud or unfamiliar transactions on your credit card, immediately call Visa at 1-866-270-3864.

When you call please have the following information ready:

- \* Full Credit Card Number
- \* Which transactions you wish to dispute
- \* Advise them you would like to close this card number and place an order for a new number.

Please follow up with a member service representative at the branch by calling 303-228-5300 during normal business hours to ensure your new card has been ordered.