



Dear Members,

In preparation for our credit card conversion on February 27th, access to your credit cards via Digital Banking, Mobile App, and CardValet will be taken down at midnight tomorrow, February 23rd. You will not be able to log into your account on-line, via the Mobile App, or CardValet and see your balance or activity. We are working with our new provider to have access back to you by March 3rd. Your current card will continue to work through February 27th and your new card can be activated and used on February 27th.

In addition, prior communications noted tomorrow was your last day to make a payment on your current card. Our current provider will not process payments after tomorrow, the 23rd. If you have an auto payment established on or before the 24th the payment will process. If you have an auto payment scheduled the 25th or after, your payment will be processed based on the nature of your auto pay. If your auto pay comes to DFDFCU in the form of a check, your payment will be processed during the week of February 28th. If your auto pay comes to DFDFCU electronically, your payment will be moved and posted to the 18th of each month.

Thank you for your patience as we navigate this conversion to a new platform together.

Michael Kerr
President/CEO